



ANNUAL
REPORT
2017



FOUNDED 2006
TOTAL AID DELIVERED > INR 700 MIO
HEADQUARTERS MUMBAI

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Dear Friends,

It is a pleasure for us to write to you again with an update on our activities for the last financial year.

During 2016-17, we consolidated our efforts to address the health needs of people with life-changing health programs, medicine and medical supplies.

Putting health first, our medical teams responded in time to disasters across states, providing primary care and relief, helping more than 13,000 families. We established humanitarian hubs in disaster-prone states across India to strengthen local response capability. In Tamil Nadu, we upgraded 27 primary health centres, four general hospitals and the state-level rehabilitation centre.

Every day through our mobile health centres in urban slums, more than 500 individuals receive treatment, prevention and health management services—the foundation of a productive life. More than 5,000 health care workers have benefitted from our comprehensive health care workforce safety program.

We are developing 88 municipal schools in Mumbai as ‘change hubs’ to drive sustainable behaviour change among 26,000 children and communities they live in. Our community health program protecting new-born babies and women from hepatitis has reached out to more than 8,500 women across Mumbai.

We helped to improve health outcomes for patients and low-income communities across 23 states through our Access to Medicine program.

Americares is committed to saving lives and improving health for people affected by poverty or disaster so they can reach their full potential.

We look forward to your support and partnership to make our work possible.

Sincerely,

Shripad Desai
 MD & Country Director

S K Mitra
 Chairperson & Trustee

“Healing is a matter of time, but it is sometimes also a matter of opportunity.”

– Hippocrates



Health is Fundamental

Why Health?

For people affected by poverty or disaster, health is essential. With good health, people can attend school, be productive at work, care for their families and contribute to strong communities. Poor health puts all of that at risk.

Health is fundamental to all aspects of human development.

FOURTY FOUR

Americares saves lives and improves health for people affected by poverty or disaster so they can reach their full potential

Who we are

Americares India Foundation is a health-focused relief and development organization that responds to people affected by poverty or disaster with life-changing health programs, medicine and medical supplies.

Each year, Americares delivers innovative health programs and quality medical aid across India, quality medical aid across India, making it the country's leading non-profit provider of donated medicine and medical supplies.

For more information, visit americaresindia.org

What we do



Emergency Response

We help communities prepare for, respond to and recover from disasters



Access to Medicine

We increase access to critical medicine and medical supplies



Clinical Services

We deliver quality health care to people who have none



Community Health

We design & implement sustainable programs that strengthen community health

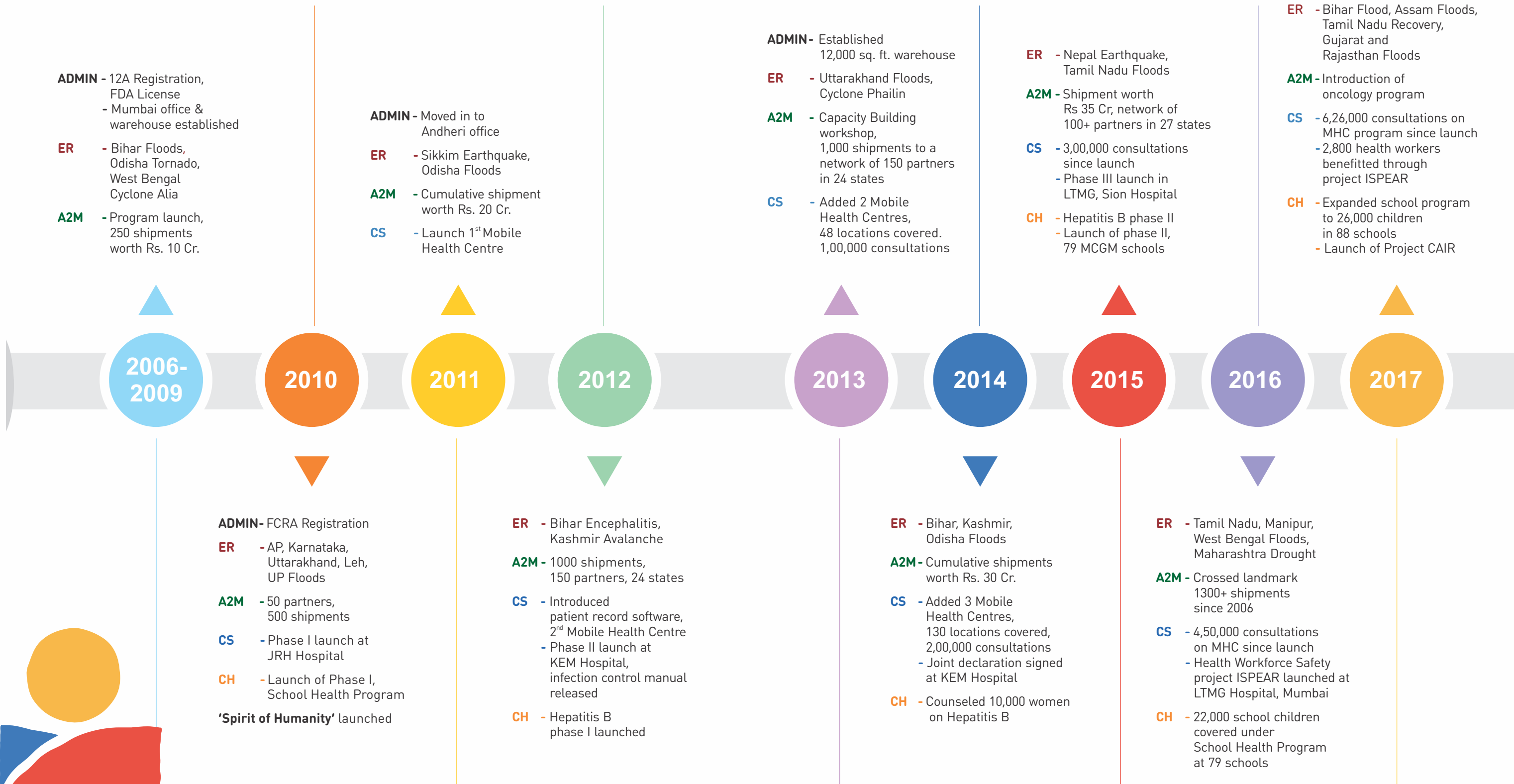
Our Vision

A world in which all people have pathways to health and opportunity

FIVE

Key Milestones

Since 2006





Americares volunteer Dr. Abhishek Patil examines patients at a health camp in Nowbaicha Block, Assam, on July 16, 2017.

In an emergency, we launch rapid responses and restore quality health services. We respond when others don't.



Prepare

In vulnerable regions, we pre-position emergency supplies and help communities reduce risk and prepare for disaster by training local health providers.



Respond

In the first hours, our emergency team sets in motion a disaster relief operation uniquely suited for the crisis and location.



Recover

We stay as long as needed, rebuilding and strengthening health centres while addressing the health needs of the community and restoring access to care.

EMERGENCY

During 2016-2017, we responded to all major disasters across India, including the floods in Assam, Bihar, Gujarat and Rajasthan, working to restore access to health care for the affected population.

Prepare:

During 2016-2017, Americares India established humanitarian hubs in disaster-prone states across India to strengthen local response capability. Each hub enlists on-ground partners after comprehensive vetting. Through customized training, we strengthened the collective response capacity of partners. Americares India also stocks our three warehouses with pre-positioned relief material to ensure timely responses. Our roster of health care professionals allows us to mobilize skilled resources where they are needed most.

Respond:

Americares India's emergency medical teams launched rapid responses to the floods in Assam, Rajasthan and Gujarat, providing primary care to 20,252 survivors. We protected the health of survivors with nutritional support and hygiene supplies and access to safe drinking water. More than 13,230 families received essential relief materials from Americares India that helped them recover safely and resume their lives.

Recover:

In the months after disaster, Americares India develops disaster-resilient health care infrastructure.

After the unprecedented flooding in December 2015 in Tamil Nadu, Americares India upgraded 27 primary health centres, four general hospitals and the state-level rehabilitation centre. All facilities are open and providing quality care to families and individuals recovering from the floods.

New born stabilization unit (NBSU) at Tambaram GH upgraded by Americares



Emergency Response

2016-17 Highlights

6

Emergency Responses

237

No of Villages

13,230

No of Families

32

No of Health Centres

"It has been a privilege for our organization to partner with Americares for the Bihar flood response. The timely, smooth, appropriate and adequate medicinal and relief supplies made our response easy and quick. I wish them all the very best and look forward to enriching our partnership further."

Peniel Malakar,
Director,
Disaster Management & Mitigation Unit,
Emmanuel Hospital Association

NINE



Americares partner Prasad Chikitsa utilizing donated medicines at their hospital in Ganeshpuri, Mumbai

Due to lack of access and affordability, individuals and families cannot get the medicine they need to stay healthy. As the leading non-profit provider of donated medicine and medical supplies, Americares India is working to change that.

UN Sustainable Development Goal 3

Ensure healthy lives and promote well-being for all at all ages

Achieve universal health coverage, including financial risk protection, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all.

SEVENTEEN

Americares India increases access to quality medicines and supplies to improve health outcomes for patients and low-income communities.

Pharmaceutical Partnership

We partner with leading pharmaceutical manufacturers in India that donate quality products. We provide local partners across India with a wide range of donated medicine—from basic analgesics and antibiotics to anti-hypertensive and anti-diabetic treatments

Network

Americares India's partner network includes charitable hospitals, clinics and NGOs providing community-based health care services across the country. Our partners are carefully selected and meet our criteria of program, capacity and philosophy.

Logistic Capacity

Americares India receives, stores, sorts and distributes the quality donations in our state-of-the-art 12000 sq. ft. warehouse in Bhiwandi, near Mumbai.

Our warehouse is equipped with specialty software, cold-chain management and other necessary infrastructure.

Our trained staff manages and optimizes product donations to ensure safe and effective distribution of medicine and medical supplies to local partners.



Patients at Americares partner clinic MESCO receive medicines



Access To Medicine

Program Outreach

23

No of States Covered

150+

No of Partners

1,400+

No of Shipments

"Ultimately, as a doctor, what satisfies me is that my patients benefit from the medicines that we receive from Americares. These are expensive medicines which would otherwise be out of the reach of my patients. Thank you Americares for your generous support".

Dr. Aboli Deshmukh,
Program Manager,
Prasad Chikitsa

ELEVEN



Beneficiaries receive free medicines at the Mobile Health Centre

Every person should have access to quality health care. Through our mobile health centres in urban slums, we offer patients treatment, prevention and health management services - the foundation of a productive life, full of opportunity and possibility.



ACCESS TO CARE



BEHAVIOUR CHANGE



CAPACITY BUILDING



DEVELOP LINKAGES

SWAPN

Mobile Health Centres

Close to 50 percent of India's urban population live in slums where health care is not a priority-due to lack of access, affordability, education and awareness. Urban slum dwellers are at risk for a double burden of both communicable and non-communicable diseases.

Since 2011, Americares mobile health centres have provided access and continuity of quality primary care in the urban slums of Mumbai.

This scalable initiative aims to reduce health disparities by providing diagnosis, treatment, referral, disease prevention and health education at no cost to the patient.

Six days a week, our fully-equipped mobile health centres bring health care to impoverished families in 13 municipal wards of Mumbai.

Hundreds of patients each day benefit from the on-site health services and free medicine. Americares India meets patients' immediate needs, make referrals if necessary, and identify and provide ongoing treatment for chronic diseases. For most patients, these visits are the only time they will ever see a doctor.

Each fully-equipped mobile health centre is staffed with a doctor, health worker, pharmacy assistant and data associate to provide complete care onsite. Beneficiaries receive health education on various prevailing health issues including communicable diseases, anaemia, diabetes and hypertension, among others. Electronic health records for all patients are maintained to facilitate follow-up treatment and monitor the program.

Health education and group awareness on vector borne diseases near our MHC camp



Clinical Services

2016-17 Highlights

13

No of Wards covered

130+

No of Clinics

1.76 Lac

No of Consultations

"Thanks to the MHC doctor for diagnosing me, prescribing appropriate supplements and suggesting dietary changes. If Americares India Foundation had not screened me, I would have neglected my symptoms and might have invited complications arising from severe anaemia."

Nanda, Age 35
A patient at
Americares Mobile Health Centre

THIRTEEN



Vaccination camps protect Health workers against Hepatitis B

We protect health care workers at risk of occupational exposure to infections such as hepatitis, HIV and tuberculosis among others.



HCWs & Infection Surveillance



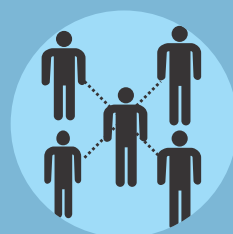
Immunization & Protection



Training & Education



Strengthen PEP Mechanism



Contact Tracing

FOURTEEN

Healthcare Workforce Safety

More than 5,000 health care workers have benefitted from **Americares India's comprehensive health care workforce safety program**. Partnering with hospital management to ensure sustainability, our goal is to build capacity by providing a safe work environment and ensuring a healthy workforce.

Protect the Individual

Individual health workers are screened to identify their health risks and determine treatment. Testing and immunization offer protection from hepatitis and other infectious diseases. Educators conduct regular workshops and training in wards to elicit positive behaviour change.

Create a Safe Environment

We strengthen the infection prevention, control and post-exposure prophylaxis practices at each institution. Health workers receive training on safe injection practices and biomedical waste management. We assess and upgrade infrastructure to enhance the safety of the health facility.

Ensure Sustainability

By collaborating with hospital management at every stage of the workforce safety program, **Americares India** ensures buy-in and sustainability. The hospital signs a joint memorandum and commits to taking over the program responsibly.

In-ward awareness session for Hospital staff on safety precautions



Clinical Services

2016-17 Highlights

2,767

No of Health Workers screened

3,400

No of HWs trained

3,000

No of HWs immunized

"LTMG Hospital serves the largest number of patients from rural and urban slums among all BMC & Government hospitals (20 lac p.a.), leading to high risk of occupational hazards among our staff. A big Thank You to **Americares India** for their unique intervention to ensure healthcare worker safety and patient care improvement. Great Work. Well Appreciated!"

Dr. Suleman Merchant,
Dean, LTMG Hospital, Mumbai
(*Quoted on 16th August 2017)

FIFTEEN



Children come to school to learn. But too often, schools are places where children become ill. Every day, Americares brings health to over 26,000 children studying in the municipal schools of Mumbai.



HEALTH
EDUCATION



WATER, SANITATION
& HYGIENE



HEALTH
SERVICES



STAKEHOLDER
ENGAGEMENT

SIXTEEN

School Health Program

Personal habits as well as the cleanliness and physical environment of a school facility can significantly affect the health and well-being of children. Americares India is developing schools as 'change hubs' to drive sustainable behaviour change among children and communities.

Skill-based Health Education

Our trained school-health facilitators engage with students during education sessions to instil positive health attitudes and practices. Lectures, demonstrations and engaging activities during assembly and classroom sessions deliver core messages.

Health Services

Children are tested for anaemia and provided with appropriate treatment. Students are screened for vision, hearing and oral care and, if needed, provided with specialty care and treatment.

Girl students are educated and provided access to personal hygiene products. All schools are also equipped with a comprehensive first-aid kit.

Water, Sanitation & Hygiene

Disease spreads quickly in cramped spaces with limited ventilation, where handwashing facilities or soap are not available, and where toilets are in disrepair. Americares India focuses on renovation and maintenance of such school facilities. This ensures that children are able to implement the health practices they learn.

Stakeholder Participation

Americares India regularly engages with key stakeholders, including school administration, teachers, students and parents. We train and equip teachers with educational material and tools to ensure that they deliver consistent health messages to the students. Parents are sensitized about health issues and engaged in the behaviour-change process. The student council helps to drive the health messages among the children.

Health education and intervention in schools ensure long-lasting improvement in children's health



Community Health

2016-17 Highlights

88

No of Schools covered

26,000

No of Students

3,600+

Avail new WASH infra.

"Americares is creating awareness on various health & nutrition topics among students and their parents. They are also doing screening and treatment for anaemia, vision, oral health, etc. which are very beneficial. In our 11 schools, they have repaired & refurbished unhygienic toilets. All this helped increase student enrolment in our schools."

Ashok Mishra,
Administrative Officer,
P/North Ward, Mumbai

SEVENTEEN



A group awareness session on Hep B in progress

We support, design and implement clinic-to-community programs in areas such as maternal, new-born and child health, mental health, hypertension and diabetes.



SURVEILLANCE



TESTING



EDUCATION



PROTECTION

EIGHTEEN

Community Health Program

Our clinic-to-community model links treatment services with disease prevention and health education. Our ongoing program protecting new-born babies and women from hepatitis has reached 26,700 women across Mumbai.

Hepatitis Prevention

Hepatitis B virus infection is a serious clinical problem affecting 2 billion people worldwide. In India, half of the chronic hepatitis B burden results from vertical, or mother-to-child, transmission.

Our community health program focuses on prevention of vertical transmission of hepatitis B, protecting women of child bearing age and their babies. Built on the four pillars of Surveillance, Testing, Education and Protection, the program is customized to address relevant issues and concerns. A trained team of health care workers and educators works closely with the communities to ensure results.

CASE STUDY Protecting communities by protecting babies

Salma Shaikh (name changed) is 26 years old. In 2015, during an ante-natal care check-up, Salma was diagnosed with Hepatitis B. However, she did not know how to protect her child from the disease.

Americares health educator Anjum identified Salma at her home and registered her to our program. Anjum gave her information about Hepatitis & Immunoglobulin and also ensured that her family was vaccinated against Hepatitis B.

After 3 years, Salma had her second baby. Both mother and child were administered Immunoglobulin soon after delivery to prevent vertical transmission. Through our timely efforts, Salma's family is protected from Hepatitis B.

Our program aims to prevent vertical transmission of Hepatitis, thereby reducing the risk of infant mortality in communities. We're proud to have saved Salma's babies and many others from Hepatitis B.

Health care workers conduct Hep B awareness among pregnant women through home-visits



2016-17 Highlights

8,700

Women in
child bearing age

7,000

Immunized against HepB

525

Safe Pregnancies

"I cried the whole day when I came to know about my Hepatitis B status but with Americares support through information, investigation, patient support group and referrals, I am relieved that I can live my daily life with few precautions. Thank you for your support!"

Naveen Shekhar (name changed),
Beneficiary of Community Health Program

NINETEEN



Winners of 7th Spirit of Humanity Awards, September 2016

For charity to continue, good work and recognition must go hand-in-hand.

This is the philosophy which inspired the inception of Spirit of Humanity as a recognition and reward platform for exemplary contributions made towards the society.

Over the years, Spirit of Humanity has expanded its scope to become a national-level platform for collaboration, capacity building, rewards and recognition within the social sector in India. Thought leaders from corporate, government,

academia, social and CSR sectors unite at Spirit of Humanity for rendering their knowledge & expertise and evaluating the social impact created by participating organizations.

Now in its 8th year, the Spirit of Humanity will bring together various stakeholders for sustained engagement and cross learning.



Pre-final jury round at SPJIMR, Mumbai



RIGHT

Benefit to the participating NGOs

RECOGNITION:

- Zonal Winner
 - Certificate
- National Winner
 - Certificate
 - Trophy
 - Cash Prize of Rs. 1 Lakh

COLLABORATION:

- Interface with domain experts
- Opportunity to present program to the Jury
- Volunteering opportunities

CAPACITY BUILDING:

- Knowledge sharing
- Scope to expand programs based on best practices
- Mentoring & guidance by corporate and academia
- Cross fertilization of ideas & expertise

NETWORKING:

- Meet CSR Heads and share the organization’s work
- Partnership opportunities
- Contest for national-level recognition of your work
- PR opportunities- In House & Media coverage

**Impact Sectors
2017**



Child Care



Disability



Education



Health



Livelihood



Women Empowerment

6

Categories

300+

Nominations

50+

Jury members

23

Finalists

OUR TEAM



OUR DONORS

We thank our generous donors for their whole-hearted support.

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Network for Good
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Rural India Supporting Trust

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Manager Corporate Communication
Merck India

Sumit Chauhan
Manager - CSR
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Tincy George
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Glenmark Pharmaceuticals

Mr V
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Collective Good Foundation
Samhita Social Ventures

Online Jury

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L&T Infotech

Abha Goyal
Morgan Stanley

Dr Abhijeet Prabhughate
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Murli Sundrani
Becton Dickinson

Dr Neeraj Markandeywar
GSK

Parthasarathi Mukherjee
Liver Foundation West Bengal

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Sarbjit Singh Sahota
UNICEF

Dr Shirish Ghadi
Tata Trust

Shilpa Ramanathan
BARD

Dr Shripad
Sion Hospital

Shrikant Kulkarni
Castrol

Sunita Jakhade
Johnson & Johnson

Sushant Bhagwat
Kotak Education Foundation

Sushmita Bandopadhyay
Becton Dickinson

Tincy George
Glenmark

Dr Vijay Pawar
Mahindra Logistics

Vaishali Iyer
Novartis

Vinayak Dalvi
Crompton Greaves

Vandana Kriplani
Encircle

Varada Madge
MAMTA

PROFESSIONAL STANDARDS

Governmental:

- Registered as a Public Charitable Trust in India since 2006
- Registered under Section 12A of the Income Tax Act, 1961
- Recognized under Section 80G of the Income Tax Act, 1961
- Registered under Foreign Contribution Regulation Act (FCRA), with Ministry of Home Affairs (MHA)
- Licensed to purchase, store, sell and distribute drugs with the State Food & Drug Administration (FDA) of Maharashtra
- Complies with the waste disposal norms laid down by Maharashtra Pollution Control Board (MPCB) with regard to destruction of date expired medicines

Professional:

- Member of Indian Drug Manufacturers Association (IDMA)
- Member of the Associated Chambers of Commerce of India (ASSOCHAM)
- Member of National Coalition of Humanitarian Agencies in India (SPHERE)
- Member of Indo American Chamber of Commerce (IACC)

Partnerships:

Americares is privileged to have partnered with numerous respected institutions as part of its programs and initiatives. Few of them are listed below:

- National Disaster Management Authority (NDMA)
- National Rural Health Mission (NRHM)
- Municipal Corporation of Greater Mumbai (MCGM)
- King Edward Memorial Hospital (KEM)
- Lokmanya Tilak Municipal General Hospital (LTMG)
- Directorate of Health Services
- Department of Health and Family Welfare
- Sashastra Seema Bal
- 14 Rashtriya Rifles, Indian Army

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Partner With Us

Program Funding
Align your CSR and our programs, let's leverage resources and multiply its effect for a deeper social impact, while maximising every rupee invested!

Employee & Payroll Giving
Employees can either contribute a small amount each month towards our projects or fundraise innovatively through crowd funding platforms, workplace fundraisers, etc.

Cause-related Marketing (CRM)
Meet your social responsibility objectives by exploring cause-related marketing with us.

Gift-in-Kind Support
Become our annual contributor to pre-position resources such as medicines, medical supplies, water, blankets and hygiene items.

Matching Grant & Marathon
Matching your company's grant with your employees' payroll contribution boosts their spirit of giving and doubles the social impact. Marathons are great platforms for inculcating and promoting corporate culture and social giving.

Event Sponsorship
Collaborate with us for one of our existing events to raise funds and awareness for disaster relief and other ongoing programs. The annual Spirit of Humanity event provides immense scope for corporate donor visibility and recognition.



Touching Lives Across India



Maps used are for general illustration only, and are not intended to be used for reference purposes. The representation of political boundaries does not necessarily reflect the position of the Government of India on international issues of recognition, sovereignty or jurisdiction.

**“Health is the thing that makes you believe
that now is the best time of the year.”**

- Franklin Pierce Adams

Americares India Foundation

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