



Annual Report 2017-18

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## Dear Friends,

Welcome to Americares 2018 annual report.

Every year, Americares sets out to make a greater difference in the lives of more people in need. And in 2017-18, with support from donors and partners, Americares achieved this goal.

As we prepare this report, our emergency response team is ensuring health care access to survivors of #Kerala Floods, conducting health camps and bridging the essential medicine gaps to prevent any disease outbreak. We are helping more than 12,000 families maintain health and hygiene as they come back to their ravaged homes from relief camps. Americares is mobilising resources to support the recovery and rehabilitation of 50 health centres that were damaged during the floods.

As health focussed relief and development organization our mission is to help local health centres thrive. As urban health catalyst, we strengthen the connection between a conscious community and efficient health system. Our mobile health centre and school health programs work towards raising the health consciousness of the urban poor while we work with the health system to build capacity, improve quality to create sustainable change.

Americares generous donors are our partners in every endeavour. Americares has the trust of a broad base, including pharmaceutical and health care companies and corporate and family foundations, with a desire to improve the lives of people affected by urban poverty and disaster.

Our dream is that we continue to work together, to change lives by improving health. Your ongoing support and partnership put health within reach for thousands of people.

**Shripad Desai** 

MD & Country Director

S K Mitra





Photo Credits: Americares, Americares India Foundation and its partners. Photos on page no. 4 and 5 by William Vazquez Photos on page no. 5 and 6 by Sabistian Lopez Freire

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Chairperson & Trustee

Our mission is to help local health centres thrive...



# **Health Is Fundamental**



# Children

The equivalent of more than 200 million school years are lost each year in low income countries as a result of ill health and the impact on learning and cognition is equivalent to a deficit of more than 630 million IQ points.



# Family

"Every year an estimated **100 million people** – that's more than a quarter of a million people every day – are forced into poverty as a result of out-of-pocket health care costs. "



# Community

When disaster or disease strike down local health worker, community leader or neighbor, **countless lives** may be lost that might otherwise have been saved.









# A parent can provide





life-years gained - constituted 24 percent of full income growth in low - and middle-income countries.

# With good health, anything is possible









A neighbor can help



# Rapid urbanization has outpaced the public healthcare infrastructure growth in India.

- ▶ By 2030, 50 percent of India's population will be living in urban areas\*
- ▶ Close to 50% of urban population lives in slums, where health is not a priority
- Unless addressed now, urban health is a catastrophe waiting to happen



# Natural disasters impact over 500 million in India



► This rise in temperatures has led to higher incidences of natural in the 1960s to 110 in the current decade.



Source : "Revision of World Urbanization Prospects" UN Economic and Social Affairs

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disasters - storms, floods and droughts - which have increased from 32



# Americares saves lives and improves health for people affected by urban poverty and disaster so they can reach their full potential.



# Who We Are?

Americares India Foundation is a health-focused relief and development organization that responds to people affected by urban poverty or disaster with life-changing health programs, medicine & medical supplies.

Each year, Americares delivers innovative health programs and quality medical aid acorss India, making it the country's leading non-profit provider of donated medicine and medical supplies.

# What we do?



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# **Our Vision**

A world in which all people have pathways to health and opportunity





**Our Strategy Outline** 



Efficient **Health Systems** 

Increase access to quality medicines and supplies

A2M

Capacity building to deliver sustainable, high quality health services

**HWS** 

 Relief Recovery

# Key Milestones

# **Since 2006**

### •••••• ADMIN - 12A Registrat FDA License

- Mumbai office warehouse es
- Bihar Floods, ER Odisha Torna West Bengal
- Program laur A2M 250 shipment Rs. 10 Cr.

2006-09

ration, se fice & e established	ED	<ul> <li>Established</li> <li>12,000 sq. ft. warehouse</li> <li>Uttarakhand Floods,</li> <li>Cyclone Phailin</li> </ul>			Nepal Earthquake, Tamil Nadu Floods Shipment worth Rs 35 Cr, network of 100+ partners in 27 states		ER - Bihar I Floods Recove Rajast A2M - Introdu
ds, nado, al Cyclone A aunch, ents worth		<ul> <li>Capacity Building workshop,1,000 shipments to a network of 150 partners in 24 states</li> </ul>			3,00,000 consultations since launch Phase III launch in LTMG, Sion Hospital		CS - 6,26,00 MHC p - 2,800 f
ents worth	CS	- Added 2 Mobile Health Centres, 48 locations covered. 1,00,000 consultations			Hepatitis B phase II Launch of phase II, 79 MCGM schools		CH - Expan to 26,0 in 88 s - Launc
	2010-12	2013	2014		2015	2016	- 20
ADMIN	<ul> <li>FCRA registration, moved to Andheri office</li> </ul>		ER - Bihar, Kashmir, Odisha Floods			ER - Tamil Nadu, Manipur, West Bengal Floods,	
ER	<ul> <li>Responded to floods in Andhra Pradesh, Karnataka, Uttarakhand, Leh, UP and Odisha. Responded to</li> </ul>		<ul><li>A2M - Cumulative shipments worth Rs. 30 Cr.</li><li>CS - Added 3 Mobile</li></ul>			Maharashtra Drought A2M - Crossed landmark 1300+ shipments since 2000	5
Sikkim earthqua Encephalitis and A2M - Cumulative ship	<ul> <li>Sikkim earthquake, Bihar</li> <li>Encephalitis and Kashmir avalar</li> <li>Cumulative shipment worth</li> <li>Rs. 20 Cr., 1000 shipments,</li> </ul>	irthquake, Bihar itis and Kashmir avalanche ve shipment worth	Health Centres, 130 locations covered, 2,00,000 consultations - Joint declaration signed at KEM Hospital		<ul> <li>CS - 4,50,000 consultations on MHC since launch</li> <li>Health Workforce Safety project ISPEAR launched at LTMG Hospital, Mumbai</li> </ul>		
CS	<ul> <li>150 partners, 24 states</li> <li>Phase I launch at JRH Hospital,</li> <li>Phase II launch at KEM Hospital</li> <li>Infection control manual release</li> <li>Launch of 1st Mobile Health</li> </ul>		CH - Counseled 10,000 women on Hepatitis B		······	CH - 22,000 school children covered under School Health Program at 79 schools	

'Spirit of Humanity' launched americares

India

СН

- Launch of 1st Mobile Health

- Launch of Phase I School Health

Program (SHP)

Centre (MHC), introduced Patient

Record software, launch of 2nd MHC

- Launch of Phase I Hepatitis B program

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**ER** - Emergency Response

A2M - Access to Medicine



**CS** - Clinical Services

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ar Flood, Assam ods, Tamil Nadu covery, Gujarat and asthan Floods roduction of cology program 6,000 consultations on IC program since launch 00 health workers

nefitted through ject ISPEAR

banded school program 26,000 children 38 schools

unch of Project CAIR

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2018

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- ER Kerala Floods, Cyclone Ockhi, Rajasthan Recovery, Assam Floods
- **A2M** Cumulative shipments worth more than Rs. 53.5 Cr.
- **CS** MHC launch in Tamil Nadu Over 1.7 Lac consultations on MHC program
  - Model Ward Launch, 'Mobile Learning App' for HCWs
- CH Expanded SHP program to semi-aided schools 93 schools, 32 Thousand children

**CH**- Community Health

- Protected >11,000 women in child-bearing age from Hepatitis B





# **2017-18 Emergency Responses**

## Rajasthan ·

Monsoon Floods July 2017 No. of villages covered - 72 No. of patients treated - 6543 No. of households benefited - 2000

# **Gujarat**

Monsoon Floods July 2017 No. of villages covered - 19 No. of patients treated - 1681 No. of households benefited - 1500

# Kerala

Monsoon Floods August 2018\* No. of villages covered - 50 No. of patients treated - 8500 No. of households benefited - 12000

\*As of 20<sup>th</sup> of September 2018

# **Active Emergencies**

- ▶ Kerala Floods, 2018
- ► Assam Floods, 2018

# **Active Recovery**

Rajasthan Floods, 2016

# **Past Emergencies**

disaster relief and recovery.

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**Emergency Response** 

**Ready- Respond-Recover** 

In an emergency, Americares provides quality medical aid,









# Tamilnadu

Ockhi Cyclone December 2017 No. of households benefited-1000



• Cyclone Ockhi, 2017 • North East Floods, Gujrat Floods 2016 • Tamilnadu Floods, Nepal Earthquake 2015 Kashmir Floods, 2014 Uttarakhand Floods, 2013

Natural disasters impact over 500 million in India. This rise in temperatures has led to higher incidences of natural disasters storms, floods and droughts - which have increased from 32 in the 1960s to 110 in the current decade.

## Ready

Disaster preparedness reduces destruction, injury and death, and it makes good economic sense. Getting the health system ready for disasters is a game changer for communities at risk, helping them stay safe and recover faster. The best response to a disaster is a good plan.

At Americares, we must be ready 365 days a year so we can quickly respond to any disaster. In past years we have responded to 10 major disasters. With our partners around the country, we prepare for the worst that nature or humans can produce.

### **Frontline Partners**

In historically vulnerable areas, we work closely with these partners to prepare for a disaster with practical training and resource support. Before a disaster strikes, we also pre-position responders where possible, along with medicines and supplies for local health center partners.

## **Experienced Staff**

Our emergency response experts are equipped and ready to deploy at a moment's notice. Our team is small, nimble and skilled. They effectively work with and leverage local partners to support local health care efforts during an emergency.

## **Emergency Response Roster**

Additionally, we maintain and train a roster of response professionals whom we can call upon to respond with us over time, bringing local knowledge and language skills from around the country as well as emergency response expertise. Our Emergency Response Roster makes it possible to ramp up quickly when we confront a large-scale disaster.

## Respond

When disaster strikes, we commit right away because lives are at stake. Our Emergency Response Partners provide a foundation for our response capability.

### Medical Supplies

Decades of logistics expertise mean effective movement of medicines and supplies for survivors, often forced from their homes guickly without their medications. Joining hands with our pharmaceutical partners, we help to maintain supply lines all the way to our neighbours in need.

## Health Camps

We focus on the most vulnerable, including low-income patients, the elderly, children and women. Our medical teams reach out to hundreds of people in need of medical care and treatment. For individuals requiring care for water borne and airborne infections, chronic disease, musculoskeletal pain and other ailments due to physical strain the health camps serve primary care. Health camps also contribute to the prevention of disease epidemic.

### Family Relief

After a disaster, families return to their ravaged home from shelters often to discover that they have lost everything they had. This leads to a huge trauma on the affected population and takes weeks, sometimes months to recover. Americares supports the families with living support through supply of essentials they need to rebuild their life. We ensure families have access to safe drinking water, health & hygiene products and are protected from vectors.

## Recover

Weeks, months, even years after the disaster is no longer news, we stay for as long as we are needed to help the health system recover - stronger and better prepared for the next disaster.

### Caring for the vulnerable

Lack of nutrition, poor hygiene and stress have long term impact on the health of every flood survivor. It puts additional burden on the vulnerable populations like







pregnant women, lactating mothers and children below five years, who need special support to ensure that their nutrition quotient are recovered and brought to normal. We provide ninety days nutrition support to the vulnerable populations during the crucial period of recovery.

## Local health centes

A damaged health center limits access to care. Excessive flooding and landslides, causes permanent damage to the equipment, assets and health facilities, leading to sub-optimal performance. This puts huge burden on the health system in the long run, reducing their efficiency.

We support recovery of local health centers, to 'build back better' and to serve the communities as effectively as prior to disaster, if not better.

Post detail needs assessment such interventions would include.

- Provision and replacement of equipment & material.
- Provision of safe drinking water.
- Infection prevention control support.
- Repair & refurbishment of a facility.
- · Health worker capacity building.



Since 2013 we have facilitated recovery of more than 75 health centers across India.



# Americares is helping improve healthcare access in flood affected #Kerala (Updated as on: 20th September 18)











# Alappuzha 🔾 🛑

### Relief

- Health and hygiene 300
- Safe drinking water 1300
- Resting kit 300
- Shelter 1300
- Mother care kits 1500
- Child care kits 1500

## Personal hygiene - 1000

Health and hygiene - 700

Safe drinking water - 2000

Ernakulam 🔘

Health and hygiene - 800

Safe drinking water - 1000

Mother care kits - 1000

Personal hygiene - 1000

Child care kits - 1000

Resting kit - 1000 Shelter - 500

# Pattanamthitta 🖸

### Relief

Relief



# Thrissur 🔾 🛑

## Relief

- Shelter 500
- Mother care kits 1000
- Child care kits 1000
- Health and hygiene 800
- Safe drinking water 2000
- Resting kit 1000

### Personal hygiene - 1000

# Palakkad 🔾 🔾

### Relief

Health and hygiene - 1050

Safe drinking water - 2000 Personal hygiene - 2500 Home cleaning - 5000 Baby care - 5000

# Kottayam O

Relief Safe drinking water - 2000 Personal hygiene - 1000

# Thiruvananthapuram

## **Central Product Donations** to KMSCL for



Rs. 400 Mio worth medicines and supplies

2 Million Chlorine Tablets

5 Lac Tetanus Injections to protect health care workers

# Wayanad Ο 🛑

### Relief

- Health and hygiene 1185
- Safe drinking water 1750
- Resting kit 1185

Personal hygiene - 2500 Home cleaning - 5000 Baby care - 5000



### Health Camps

Unprecedented rain brought the entire state of Kerala to a standstill in August 2018. More than 200 people lost their lives, while 250,000 families had to take refuge at relief camps set up across the state. Many families lost all their belongings while hundreds of local health centres were inundated damaging the equipment and infrastructure.

Americares Emergency Response team is on ground to improve access to healthcare for the flood survivors, in partnership with the government, pharmaceutical partners and local health partners.

### **Response:**

We have donated medicines and supplies worth Rs. 40 Mio to bridge the medical supply gaps. We donated 2 Mio chlorine tablets to ensure safe drinking water access to communities and **5 Lac** Doxycycline tablets to prevent Leptospirosis. More than **8,500** people received care for acute and infectious diseases at the health camps conducted by our teams.

### **Relief:**

- 12,000 families received health & hygiene kit, safe drinking water and shelter support 5000 families in Wayanad and Palakkad received home cleaning and baby care support
- 3500 mothers and children each received 90 day nutrition kit

- 9000 women received personal hygiene support

### **Recovery:**

Americares is mobilising resources to support the recovery and rehabilitation of **50 health centres** that were damaged during the floods.

We acknowledge support of our generous donors to #Kerala Mission





## Medical Supplies









# **School Health Program**

Developing children as 'change agents' of health

Children come to school to learn. But too often, schools are places where children become ill.

# Core Model

- ► Health education
- Water, Sanitation and Hygiene
- Preventive health services
- Stakeholder engagement

# 93 Municipal & aided schools32,000 Children

• 4,000 Sessions

Health of young people, and the adults they will become, is critically linked to the health related behaviors they choose to adopt. The schools offer an extraordinary setting to influence the choices that young people make and encourage healthy behavior among them.

# Health Education

Classroom based health education sessions are effective way to sensitize children about importance of health, hygiene and nutrition for overall quality of life. A team of trained facilitators uses Learning-Engagement- Demonstration methodology (LED) to impart the key messages around the core themes of Health, Hygiene and Nutrition.

The sub-themes include, communicable diseases, adolescent health, substance abuse, healthy- unhealthy food, anaemia, personal hygiene, oral hygiene and menstrual hygiene. The key messages are reinforced using customized engagement tools likes games and activities.

Interim assessment indicates that children are embracing positive health habits with significant changes in knowledge and practice levels across key health areas.

There is 60% reduction in consumption of junk food by children when they are on school campus and more than 80% of students have reported washing hands before they eat food. Children are embracing positive change in their eating habits. Nearly 88% of the children surveyed were aware of healthy and unhealthy food. More children are reporting regular consumption of fruits and green leafy vegetables and significantly lower consumption of unhealthy packaged food.

# Water, Sanitation and Hygiene (WASH)

WASH in schools is a first step towards ensuring a healthy physical learning environment. Schools with functional WASH can lessen the spread of disease. Our WASH intervention also aims to improve the health and learning performance of school-aged children - and, by extension, that of their families - by reducing the incidence of water and sanitation-related diseases.

We have completed the refurbishment of WASH at thirty schools. close to seven thousand children across these schools now access functional WASH and are learning healthy habits.

Americares ensures that the WASH facilities across schools are maintained through the regular supply of consumables, monthly audit by our WASH coordinator and site visits by empanelled plumber.

Student Cabinets are formed to encourage ownership and drive compliance to WASH practices. Cabinet members, with a team of supporters, are bestowed with responsibilities aimed at achieving behavioural changes, finding solutions to WASH challenges and managing WASH facilities in their schools.



# **Preventive Health Services**

Clinical preventive services are various forms of important medical or dental care that support healthy development. They are delivered by doctors, dentists and allied health providers in school settings. These services prevent and detect conditions and diseases in their earlier, more treatable stages, significantly reducing the risk of illness. Americares conducts comprehensive screening program for vision, dental and anaemia among school children.

During 2017-18, 4,020 children from 1st to 8th standards, across seven schools were screened for anaemia. Alarmingly more than 2500 (63.5%) children were found to have Hb levels below the standard parameters and needed IFA supplementation. Post IFA treatment, counselling and follow up 79% of children had shown an improvement in Hb values as compared to the pre - intervention screening results.

Under vision intervention, 1,667 children were screened for vision issues of which 700 received the desired further intervention. More than 500 children received good quality spectacles while others received appropriate treatment for squint eyes, high refractive error, watery eyes, night blindness under medical supervision.

The oral health screening was availed by 2,500 children of which 1,315 (52%) who required further treatment received it from a trained dentist within their community.







# Stakeholder Engagement

## Parents

Parents play a crucial role in reinforcing the learning into children when they are at home. Nearly 5,000 parents participated in 100 sessions organized to familiarize them with the health messages they receive through the program to ensure consistency of messaging. To enable mothers to provide healthy food in children's tiffin we developed a unique 'recipe book' that provides innovative and tasty recipes using the ingredients easily available at home. These recipes were contributed by mothers of children studying in our schools.

## Teachers

As part of building sustainability in the program, we have begun familiarizing teachers about the health curriculum and topics covered by the program health facilitators. The objective is to have at least one teacher in each school who is trained on subjects being covered as part of the program. Each school is also provided with one set of health education material that our program facilitators use during sessions.

During 2017-18, we reached out to 100 teachers across the ward to equip them with necessary information about the health topics covered.

## Administration

A wide range of administrative officers are engaged during various stages of the program throughout the year, to ensure sustainability and continuity.











# **Mobile Health Centres**

Bringing healthcare to the people who need it most.

Access to quality primary care services is the first step towards improving the health outcomes of urban poor in India.



Access to care

Core Model

- Behaviour change
- Capacity building
- Develop Referral Linkages

- 8 Mobile centres
  13 Municipal wards
  130+ Clinic locations
- 1.70 Lac consultations

Close to 50 percent of India's urban population lives in slums where healthcare is not a priority-partly because of lack of awareness but mostly due to issues of access, affordability and education. The urban slum dwellers in cities are exposed to dual threat of communicable and non-communicable diseases equally.

# Access to Care

Rapid urbanization has outpaced the healthcare infrastructure growth in India. For the urban poor who live in slums, living conditions are challenging and healthcare is not the main priority.

To avail the government health facilities one has to travel a distance, spend resources and lose a day's wage. To save time & wage, communities often pay a high price to avail services of non-qualified Health Care Practitioners (HCPs) in the slums who neither have the knowledge nor the skills to offer appropriate and quality care.

Access to quality primary care services is the first step towards improving the health outcomes of these slum dwellers.

Six days a week, our fully-equipped mobile health centres bring health care to impoverished families in dozens of locations. Hundreds of patients a day benefit from the medical vans' on-site services and free medicines. For most patients, this is the only time they will ever see a doctor.

During 2017-18, our mobile health centres served 1,70,000 consultations.

# **Behaviour Change**

The communities remain oblivious of positive health habits and preventive health practices and are trapped into a vicious cycle of disease that worsens their overall health indicators.

We work with the communities to build positive health habits through consistent health education to individuals and groups.

Each centre has a compact health education booth with seating that provides opportunity for effective and healthy discussion, strengthening rapport with the community. Our trained health educators impart health messages using variety of engaging tools, to groups of twenty participants each.

We sensitize communities on prevention of and protection from communicable and non-communicable diseases. Mass awareness drives are conducted to commemorate World Health Day, World Diabetes Day, World Hypertension Day, World Breastfeeding Day among others.

We reached out to more than 62,000 individuals through 5,150 group health session during 2017-18.



Private healthcare practitioners or family physicians are the backbone of primary care in the community. Unfortunately, urban slums lack robust network of qualified family physicians (MBBS) & the community is largely dependent on the inadequate services provided by unqualified practitioners.

These providers lack sufficient knowledge, skills and resources to sensitize the communities on preventive measures and healthy lifestyle.

Educating these practicing physicians with basics of disease prevention & management techniques would have a positive impact on the health outcomes of the communities availing their services.

Americares is piloting a healthcare worker capacity building program, 'MasterClass', aimed at building the capacity and raising the quality of services offered by health practitioners. Participants are trained on basics of disease management, doctor-patient interface, patient counselling, etc. The practitioners are provided with a specific kit containing educational materials which they can use to sensitize their patients.









# **Develop Referral Linkages**

Patients who require advanced treatment, surgery and diagnostic services, benefit from referral network of government or charitable centres.

To enable ease of referrals for our doctors on the clinics. we have piloted a comprehensive referral guide that provides

- Treatment Protocol
- Referral Guidelines
- Referral Centres by location
- Referral Forms

Our teams map the referral network for each of the locations covered by the clinics and the list of potential referral centres which cover diagnostics, specialists, tertiary care centres from charitable, government and low-priced private service providers.

Our doctors are advised to follow the protocols and refer the patients as needed.









HCWs aware of HBV transmission mode





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HCWs aware of TB control measures in hospital setup HCWs reported documented HBV vaccination

HCW - Health Care Worker

# Core Model

- Protect the individual
- Create safe work environment
- Ensure sustainability



# Health Workforce Safety

Protecting the protectors

The health workforce is central to managing and delivering health services







2017





2017

HCWs aware of correct biohazardous waste disposal process

3 Tertiary care public hospitals 8,000 Health Care Workers

The range and burden of infectious diseases in India are enormous. Infection, not heart disease, diabetes, or cancer, is the leading cause of death in India.

# Protect the Individual

Health care workers are at the risk of occupational exposure to infections such as HIV, Hepatitis B and C, Tuberculosis amongst others.

As a health focussed development organization Americares is committed to protecting the health workers from occupational risks. We focus on risk assessment, awareness and capacity building to ensure the health workers are sensitized for self-protection. The major steps in this direction include,

- Comprehensive health surveillance
- Immunization and protection
- Training and education

Individual health workers are screened to identify health risks and determine the treatment. Testing and immunization offers protection from Hepatitis and other infectious diseases. Educators conduct regular workshops and training in wards to elicit positive behaviour change.

# Create safe work environment

The basis of good infection control in the workplace is to assume that everyone is potentially infectious. Proper procedures have to be followed at all times. Equipment such as gloves, gowns, eye goggles and face shields should be provided if necessary.

Infection prevention measures at workplace includes,

- Cleanliness at workplace
- Infectious waste management
- Handling needles and sharp objects
- · Dealing with spills and body fluids

Americares collaborates with the hospital management to strengthen infection prevention and control practices. We support the post-exposure prophylaxis practices at the institution.

We assess and upgrade infrastructure to enhance the safety of the health facility.









# **Ensure Sustainability**

By collaborating with hospital management at every stage of the workforce safety program, Americares ensures engagement and partnership for long term sustainability of the program.

### **Train The Trainer**

We build the capacity within the institute by training representatives from each department who can advance the education and awareness activities in absence of the formal program.

## **Drive Policy Change**

The Institute and Americares sign a joint declaration wherein the institute takes over the responsibility of continuing the initiatives of health workforce safety. The institute commits for desired policy changes and initialisation of processes.





Strengthen PEP Mechanism

# Innovation

## **Model Ward**

At one of Mumbai's large tertiary care public hospitals, Americares is setting a model ward from infection prevention perspective. We have undertaken a comprehensive assessment of:

- Knowledge, Attitude and Practices of health workers
- Infection Control Infrastructure & practices
- · Bio Medical Waste management

We propose to develop a paediatric intensive care unit (ICU) at the hospital as a model ward where both the health workers and infrastructure are equipped for minimizing the risk of infections.

# Mobile based learning App

In public hospitals, health workers are one of the extremely burdened lot. They have very limited opportunity to train themselves and learn new skills. Often the nursing staff and interns are unable to attend class room training sessions and miss an opportunity.

Americares is developing an unique mobile application that will enable health workers to learn about infection prevention at their convenience. The application once downloaded on a mobile phone will enable self learning, evaluation and submissions. Participants can receive a certification from the institute post successful completion. We aspire to take this application for use of all health workers in the public sector soon.











People's contact with trained workers has been instrumental in improving health in developing countries. Community based programs under many circumstances provide this crucial contact.

# **STEP Model**

Our Clinic-To-Community model links treatment services To sensitize and counsel childbearing women in high risk with disease prevention and health education. Our communities, we conducted over 11,100 door-to-door ongoing program protecting new-born babies and women education sessions and followed-up with the beneficiaries at least 3 times each. from hepatitis has reached over 27,000 women across Mumbai.

Built on the four pillars of

- Surveillance 
   Testing
- Education
  - Protection

Each program module is customized to address the relevant issues and concerns.

A trained team of health workers and educators works closely with the communities to drive the outcomes.







# **Community Health Program**

Support, Design and Implementation

Clinic-To-Community programs in the areas of maternal and child health, infectious diseases and NCDs



# **Prevention of Hepatitis B**

650 childbearing women were identified and registered to the program, of which 563 had safe deliveries due to referrals to ANC service providers and regular follow-up in and after the duration of their pregnancy. We helped protect 490 new born children from Hepatitis B by ensuring their timely and complete immunization.

Hepatitis B voluntary screening was conducted for 6,200 beneficiaries and 1,202 doses of preventative vaccination were administered. Through the program, we identified 95 Hepatitis B positive patients. 68 families underwent the voluntary contact tracing and screening for Hepatitis B.

In addition, through the medium of Continuous Medical Education (CME), we trained more than 200 community physicians on the importance of screening, testing and vaccination of Hepatitis B.

"It was surprising to learn that Hepatitis B is more dangerous than HIV and that such a disease exists. Many thanks to Americares India's home based education, testing and vaccination services. The health worker who visits our community is very friendly and supportive. She has helped me to understand all about Hepatitis. She also tested and vaccinated me for Hepatitis B. I am grateful to her and to Americares India for ensuring our safety."

- Raveena Kumari\* (name changed) (age 26), Ambedkar Nagar, Antop Hill



# Due to lack of access and affordability, individuals and families cannot get the medicine they need to stay healthy. As the leading non-profit provider of donated medicine and medical supplies, Americares India is working to change that.

Americares India increases access to quality medicines and supplies to improve health outcomes for patients and low income communities.

## Partnership with pharmaceuticals

We partner with leading pharmaceutical manufacturers in India that donate quality products. We provide local partners across India with a wide range of donated medicine - from basic analgesics and antibiotics to anti-hypertensive and anti-diabetic treatments.

## **Network of clinics**

Americares India's partner network includes charitable hospitals, clinics and NGOs providing community-based health care services across the country. Our partners are carefully selected and meet our criteria of program, capacity and philosophy.

# **Inventory Management**

All the donations received and distributed from our warehouse are recorded in a specialized inventory-management software. Our documentation process complies with statutory requirements and standards.





# **Access to Medicine**

Safe, effective and quality essential medicines for all



## Logistic capacity & infrastructure

Americares India receives, stores, sorts and distributes the quality donations in our state-of-the-art 12000 sq. ft. warehouse in Bhiwandi, near Mumbai.

Our warehouse is equipped with cold-chain management and other necessary infrastructure. Our trained staff manages and optimizes product donations to ensure safe and effective distribution of medicine and medical supplies to local partners.

The charitable work of VHS is sustained and carried forward through the valuable support of organizations such as, Americares India. The donations made by Americares help to provide curative services and essential medicines to the poor, ailing and deprived members of our communities. Our heartfelt acknowledgements to Americares for playing a catalyzing role in realizing the mission of VHS.

**Dr Joseph Williams, Director - Projects** Voluntary Health Services, Chennai



Winners of 8<sup>th</sup> Spirit of Humanity Awards, September 2017

## For charity to continue, good work and recognition must go hand-in-hand.

For charity to continue, good work and recognition must go hand-in-hand.

Americares India believes in recognizing and rewarding those who make exemplary contributions towards the society. With this in mind, the Spirit of Humanity was initiated, in the year 2010.

Over the years, Spirit of Humanity has expanded its scope to become a national-level platform for

collaboration, capacity building, rewards and recognition within the social sector in India.

Thought leaders from corporate, government, academia, social and CSR sectors unite and share their knowledge & expertise while evaluating the social impact created by the participating organizations.

In its 9th year, the Spirit of Humanity will bring together various stakeholders for sustained engagement and cross learning.

# **Benefits to participating NGO**

### **RECOGNITION:**

- **Zonal Winner**
- Certificate

### **National Winner**

- Certificate
- Trophy
- Cash Prize of Rs. 1 Lakh

### **COLLABORATION:**

- Interface with domain experts
- Opportunity to present program to the Jury
- Volunteering opportunities

# **Impact Sectors 2018**













### **CAPACITY BUILDING:**

- Knowledge sharing
- Scope to expand programs based on best practices
- Mentoring & guidance by corporate and academia
- Cross fertilization of ideas & expertise

### **NETWORKING:**

- Meet CSR Heads and share the organization's work
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# Healthy citizens are the greatest asset any country can have

- Winston Churchill



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